

# The Graduate Program in Health Administration and Policy's

2008 ERIKSON HOSPITAL FELLOWS

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**Jessica Barbaro, SSA**

***The Patient Advocacy Program***

The Patient Advocacy Program, at the University of Chicago Medical Center, will give patients an opportunity to express their satisfaction or lack of as respects to the hospital services they receive. This information will be used to identify trends and service gaps in order to improve health care delivery.

**Alicia Moy, Harris**

***Project Management Office***

Alicia Moy will be working this summer for the Project Management Office. The PMO acts as an internal consulting unit of sorts for the University Medical Center focusing on major projects and initiatives. More info on Alicia's particular role in the PMO is forthcoming.

**Anthony Navarra, SSA**

***Department of Family Medicine***

This summer, Tony Navarra is interning with the UCMC and the Department of Family Medicine to work on a project investigating the patterns of specialty referrals in the UCMC system, particularly the community health centers and clinics on the Southside. Specifically, this project seeks to understand the rates of referral for those that seek services on the Southside:

- What are their primary needs (statistically),
- Where/to whom are they most often sent, and
- What sort of response or communication is the result.

In investigating this pattern for the study, Tony will be responsible for aspects of data collection and data analysis from various centers as well as be involved in the study write up for eventual publication.

**Megan Nelson, SSA**

***Section of Family Planning and Contraceptive Research***

Megan is interning with the Section of Family Planning and Contraceptive Research. She is researching the financial impacts of two recent programs and creating a weekly reproductive health policy newsletter and authoring articles for the bulletin

**Kimberly Nichols, SSA**

***Department of Hematology and Oncology***

Kimberly will be working with Kim Carli and Denise Friesma in the Hematology/Oncology Department:

- Researching the implications of transitioning from a 5 day/week to a 7 day/week outpatient chemotherapy infusion department,
- Exploring ways of providing informal support during the infusion process,
- Analyzing the information obtained during the new patient triage process,
- Analyzing the impact of moving from written to computerized pharmacy orders and
- Analyzing the efficiency, flow and quality of the research phlebotomy operations

**David Marc Small, Harris**

***Project Management Office***

David Marc Small will be working this summer for the Project Management Office. The PMO acts as an internal consulting unit of sorts for the University Medical Center focusing on major projects and initiatives. More info on David's particular role in the PMO is forthcoming.